



Terms and conditions

- Dogs may come into contact with other dogs during their stay (as well as resident dog, Cuillin) although should the need arise, I can separate dogs in my care.
- All dogs must be fully vaccinated, or titre tested, and proof of vaccination must be provided in advance of your dogs' stay. First courses of vaccinations must have been completed at least two weeks in advance of stay.
- We are unable to board a unneutered bitches and dogs
- We reserve the right to act in the best interests of your dog which includes seeking veterinary advice where deemed necessary. We will do everything we can to care for your dog as we would our own. This will be at the owners' expense.
- If your dog should become seriously ill during their stay and we cannot contact either you or your emergency contact, we will act in accordance with the veterinary advice.
- All dogs are accepted at their owners' risk and while we will do everything we can to offer as much attention and supervision as possible we cannot be held responsible for any injury, illness, loss or damage during your dogs' stay.
- Any veterinary fees incurred are payable by you, the owner.
- Your dog must be wearing a collar and tag during their stay.
- Bookings are only secured upon payment of a 25% deposit payable by cash or bank transfer.
- The balance must be paid on dropping off the dog either in advance or on the day by cash or bank transfer.
- The deposit is refundable up to 7 days prior to arrival date, at which point it is non-refundable if the booking is cancelled. Moving to an alternative date may be an option, however this is subject to availability.
- We cannot accept puppies under six months of age.
- No crates, cages or kennels will be used unless a crate is normally used in the dog's home environment.
- Dogs will be transported securely in a commercially insured vehicle.
- Dogs will be exercised and fed in accordance with the owners wishes.
- No dogs registered under the Dangerous Dogs Act 1991 or Dog Hybrids registered under the Dangerous Wild Animals Act 1976 are permitted.
- Any damage caused by chewing, biting, scratching or any other destructive behaviour is the responsibility of you, the owner. Costs for repairs and replacements will be at your expense.
- In accordance with requirement LC 10b) I am permitted to leave dogs unattended for up to 3 hours, and then not on a regular basis. I anticipate any absence from the property being minimal (dentist appointments, school pick up, etc), however please be aware that there may be occasions where this is a bit longer (but always less than 3 hours) due to unforeseen circumstances. I would be combining all dog walks where possible to ensure minimal time unattended.
- Dogs who display anti-social behaviour such as excessive barking, destructive behaviour, aggression, signs of aggression, or who become ill whilst in my care (if this is something that poses a health risk to other dogs) will be required to be collected immediately by the emergency contact.